



PAWSITIVELY FIT CLUB RULES & REGULATIONS

The purpose of the Animal Therapy Center's Fitness program is provide a safe, fun and stimulating exercise program. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

Start Time: The start time of the Pawsitively Fit Club is 7:30 AM. If you arrive late you are welcome to join class for the remainder of the session, there will be no extra time allotted at the end of class to make up time that was missed. Please wait at the front desk until a team member can direct you to the appropriate station.

Food: Please **do not feed** your pet prior to the beginning of class. We provide treats, if your pet has any food sensitives we recommend that you bring your own treats to motivate your pet.

Vaccines: All dogs must have up-to-date vaccinations. Owners must submit written proof of Rabies, DHPP, and Bordetella. Heartworm & flea/tick prevention are also highly recommended, as are Canine Influenza and Leptospirosis vaccinations. We will need a record of these vaccinations prior to starting our program.

Health: If your pet is experiencing symptoms of coughing/sneezing or gastrointestinal issues the day of the program please **DO NOT** bring your pet to the program that day. Any fecal accidents in the pool shuts down our water system for 24 hours and will prevent our rehabilitation patients from receiving much needed therapy that day. If your pet is experiencing any type of lameness or discomfort during your session, we may ask you to discontinue for the day. We may also require clearance from your primary veterinarian before being allowed to return. This is for your pet's safety and for the safety of the group.

General: Dogs should be leashed at all times. Please make sure that you have the necessary attire and equipment that will allow you to properly restrain your pet (i.e. martingale collar or harness). No flexi-leads will be permitted. This program is intended for fitness only and we ask that you do not allow your pets to socialize during the program. This is to ensure that pets are focused and to also deter injuries. We will make every effort to ensure that your pet can participate in every portion of the program; however, if swimming your pet becomes dangerous either for your pet or a staff member, we have the right to discontinue the pool portion of the program.

Cancellation Policy

1. Entire payment is due in full prior to the start of the class.
2. If you are unable to attend a class there will be **no** make-up days unless the entire class is cancelled due to inclement weather or an unforeseen circumstance that will be determined by ATC Management.
3. If you are unable to attend class a 24 hour cancellation phone call is appreciated. Please call us at **(610)-865-4348**.

Refund Policy

1. We require a \$50 deposit to hold your reservation. This deposit is non-refundable, and the remaining balance will be charged to your credit card 14 days prior to the first class.
2. You will be eligible to receive a full refund of (\$240) if you cancel your pet's reservation *30 days prior* to the first class.
3. You will be eligible to receive partial refund (\$190) if you cancel your pet's reservation *14 days prior* to the first class.

***No** refund will be eligible for any last minute cancellations.

*There will be **no** refund issued for any missed classes or cancellations.

***No** refunds will be issued due to pet's inability to complete an exercise.

SIGNATURE: _____ **DATE:** _____

